



Origination 08/2005
Last Approved 08/2023
Effective 08/2023
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Next Review 08/2026

Owner Stephen Grubbs:
PRESIDENT/CEO
Policy Area Finance
Applicability Covenant Health

Discounts for the Uninsured, C-014

POLICY:

Covenant Health will provide discounted hospital services to uninsured patients. Member billing and collection policies and practices will reflect the mission and values of Covenant Health, including its special concern for the poor and vulnerable. At the same time, Covenant members will maintain sound billing and collection practices which are fair and consistently applied.

PROCEDURE:

- A. Hospital members will utilize Federal Poverty Guidelines (FPG) as the basis for granting discounts to patients.
- B. The discount will be a sliding scale which will apply within a window of up to 300% of FPG
- C. The discount structure will be member-specific and will recognize the economic conditions in the member's locale.
- D. Members may elect to have a prompt pay discount policy.
- E. Where a member has a prompt pay discount policy, the prompt pay discount policy also will apply to balances resulting from the application of their discount policy for the uninsured.
- F. Elective Cosmetic surgery is excluded from application of a member hospital's discounts to the uninsured.
- G. In limited circumstances, members may consider assets when granting discounts to the uninsured.

Approval Signatures

Step Description	Approver	Date
	Stephen Forney: SVP AND CHIEF FINANCIAL OFFICER	08/2023
	Stephen Grubbs: PRESIDENT/ CEO	03/2023

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